



# Colliers | Columbus Client Feedback

Colliers



Here's what our clients \_\_\_\_\_  
\_\_\_\_\_ are saying about us...



# Accounting ——— ——— Testimonials

“

I want to take a minute to give feedback on Tim. I think he is fabulous! **He's doing a great job** on the companies that Brad manages. He already knows pretty much everything about them and is very helpful in all of the related activities. Great hire!

”

“I can go on and on but to summarize - Richard is ALWAYS on top of it! **He is forward thinking and very diligent!** And Michel has been a great addition to the team. Both Richard and Michel are great at following up and have excellent communication skills. Elena and myself love working with them!”

- *Colliers*

“On behalf of Landon and the audit team, we just wanted to say a big thank you for the quick turnaround with the June reports. It helped our team immensely and **we appreciate all your time and effort** to get these to us this month.”

- *Time Equities*



# Brokerage Testimonials

A woman with curly hair, wearing a light blue short-sleeved shirt and a dark blue skirt, stands next to a man in a dark suit and glasses. They are both looking at a large stack of white papers the man is holding. The man is pointing towards the right with his right hand. They are in a bright, modern office with large windows in the background.

“We were receiving unsolicited offers from buyers to purchase our park. David’s relentless pursuit to get in touch with us and his timing was impeccable as he called me just as we were seriously considering moving forward with a buyer. Russ and David’s opinion of value beat all of our current offers, and ended up delivering on that opinion of value by achieving 96% of their list price. **The transaction was a breeze.** David and Russ identified a qualified buyer and kept us informed throughout the entire transaction while they pushed the transaction timeline forward from first meeting to close. We would work with them again.”

- Bill Tea



“

This is the third deal we have completed with Grant, and although it was a difficult situation,

**Grant worked tirelessly to get this deal done.**

Grant's team knows the market and industry better than anyone I have worked with. I will continue to value our relationship, and I look forward to our next deal together.

- Gosula Holdings

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“Collaborating with Colliers has been an amazing experience. The Landlord Representation Service has attracted and secured the appropriate tenants for our property. **We highly recommend the services Colliers has to offer for your commercial property and business goals.**”

- Jackie Wuethrich

“It is always a pleasure working with you guys. **We sincerely wish the groups and teams in our other markets were as professional, diligent and strong.**”

- Alidade Capital

# Property Management — Testimonials



"I wanted to reach out to just let you know how much we appreciate everything that Laura and the property management team have done to help us with our move into Miranova. They have been available 24/7 to answer our questions and go above and beyond to make sure the questions are answered properly. We looked at almost every building in downtown Columbus when we were looking at office space, and **we were beyond impressed with the management of Miranova and it is one of the reasons we chose this office space.** We have now been tenants for over a month, and Laura has consistently followed up and stopped by to check on us. We know that she is extremely busy and we truly appreciate the time she takes out of her day to do this."

- Miller Branson Law



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The staff from Colliers, the security staff, and the valet staff are all amazing. **The team goes above and beyond for the tenants and clients that come through this building. This place would not be the same without them.** We run a family law office and many of our clients come to see us at one of the lowest points of their lives and many have commented how welcoming the staff was.

- AMEB

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“We have greatly enjoyed working with your team on our Lincoln Building at 711 N. High Street. We self-manage, so we were nervous about hiring a third-party manager, but the relationship with Colliers has been outstanding. **Our property manager is a true professional and someone whom we would like to work with for a long time to come.**”

- Wood Companies

“**Keith listens and promptly provides solutions.** More importantly, he understands how projects can impact a small business owner and makes every effort to assure little interruption of our day-to-day business operations.”

- Gemini Medicine





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A heart-felt thank you to you and your outstanding staff for all of the help that was extended to us this past weekend. Every event at the building was executed to perfection, thanks in large part to the planning and preparation that was done ahead of time. No request was denied, and all help was given in record-setting response time. **We are very grateful to have such an exemplary support and management organization at our disposal.**

- *The Jeffrey Company*

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**“I want to let you know that the management and maintenance staff have been wonderful to work with.** They have been quick to respond to any questions or requests we have had and made our move into the building seamless.”

- *Ohio Association of Foodbanks*



“I wanted to take this opportunity to say ‘thank you.’ We have had the privilege of being in our space at Metro Place for the past four months. **Thank you to you and your team for making this a phenomenal experience.**

At every point of support from your organization, from maintenance to the management office, has been fantastic. It has been an extremely positive experience.”

- IHT Agency

“Our group was interested to see how happy the tenants were with the management and maintenance of the building. **Three of the tenants said that Colliers property management offers greater service than our former management company.** They said Elena has done a tremendous job responding to tenant requests. Maintenance items are taken care of either the same day or the next day, when the previous management group took two weeks to a month to respond.”

- Rj Boll

# Facility Services ————— ————— Testimonials

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**As you know, I believe that when people go over and above what's expected, they should be thanked and applauded for it.** Wes was off and I received a call from a company that was hired by Atkins to photograph many of our medical buildings, including Mill Run. I emailed Bill Watkins early Monday morning and explained my situation in a phone conversation right after that. Bill was wonderful and took care of making sure that the property was in 'picture ready' condition for me, and made himself available if I needed him to meet with the photographer. I appreciated it so much and of course, I thanked him for stepping in and taking care of it while Wes was off. I know you're well aware of how I feel about Wes, but I also wanted to tell you that Bill is a gem.

- Mill Run Investors, LLC

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“Thank you so much for helping us out so quickly with the addition of the space, locks, delivery assistance and moving. And for the connect for the desk and chairs. Charlie is the sweetest and worked so hard in the rain. **Everything went off without a hitch and we couldn't have done it without your help!**”

- CRUG Law | Collins, Roche, Utley & Garner

“**Our facility services technician always goes above and beyond** both in the amount of service he provides and the quality of the work he performs, as well as the professional manner in which it is delivered. We could not be more pleased with the work he does for us.”

- The Education Council

“I just want to give a ‘shout out’ to our building maintenance technician. **He is always so very courteous and professional in all interactions I've had with him.** I appreciate him taking the time to explain and give me a heads up on what to expect when fulfilling maintenance requests.”

- GKB Law

“What a pleasure it is to say a good word about someone who is always very **positive, professional, kind and understanding.** These are some of the words I would use to describe our facility services technician. What a lucky company you are to have him on board.”

- Southern Glazer's Wine & Spirits

“As the director of the Facilities Department at Salon Lofts, I know all too well how our service technicians and Regional Facilities Managers work. **They cannot receive enough compliments in my opinion.** Chris is really good. We are fortunate to have him here.”

*- Salon Lofts*

“**Your facility services team brings a ‘get it done’ attitude and approach to everything you do.** Your team always offers a hand to assist with any task or job.”

*- The Education Council*

“Bryan’s accessibility and availability through the initial stages of planning and design was crucial in allowing us to develop the best facility to meet our operational needs. **Bryan’s dedication, workmanship and abilities reflect great credit upon himself and the entire organization.**”

*- Paragon Technical Services*





“We recently hosted a workshop, and many of the attendees commented on how **clean and well-maintained** the building was. I wanted to express my appreciation for the entire team from Colliers.”

- *The Ohio State University*

“The emails which are forwarded to me are almost always bad news. It made my day to see the email from Crabbe Brown James. **Customer service can be taught. Dedication cannot.**”

- *Ravinia Capitol Group*

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I appreciated the facility services team making such a prompt response the other day when we had the leak in the mechanical room. They responded within a few minutes. They were able to identify the problem and start working on a solution within 5 minutes. **Honestly, the timely service we received on that call is unparalleled to other contractors and maintenance providers I have worked with in the past.** I can't thank you guys enough.

- *Ohio Technology Consortium*

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# Project Management — Testimonials

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We've been thrilled with the impact Colliers' Project Management team has had on our developments. They are our quarterback on each project, serving as our eyes and ears, with a 'think like an owner' mentality. For example, on our Corduroy23 project in Lewis Center, our project manager proactively navigated well-known supply issues and price spikes to deliver the project both on-time and on-budget. **Their team's involvement has been worth the cost many times over.**

- Tenby Partners

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**“The quality that Colliers Project Management provided for a large tenant buildout in Westerville is a testament to their expertise and depth of experience.**

Even with the challenges faced during a pandemic, this project was delivered on time and on budget. Gavin exhibited outstanding leadership in the level of customer service, attention to detail and dedication.”

*- Physicians Realty Trust*

**“The Colliers project management team are excellent communicators and very transparent,** which ensures that we resolve any issues very quickly and in a cost-effective manner, while still providing the best solution(s) and ultimately excellent project results.”

*- The Ohio State University*



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